

EFIP,
26 June 2025

Integrated approach online fraud

DeNederlandscheBank

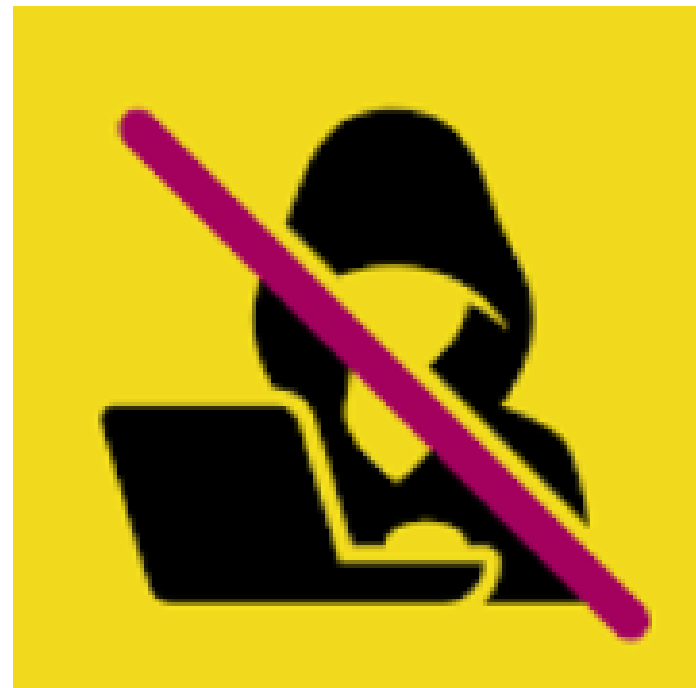
EUROSYSTEM

Inge van Dijk

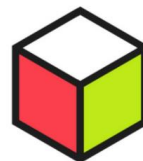
Division Director Payments, Cash & Market Infrastructure

Main objective

- Payment fraud has a major social impact
- Decrease number of victims
- Integrated approach is necessary
- Focus on:
 - Bank employee impersonation fraud
 - Purchasing fraud
 - Selling fraud
 - Investment fraud



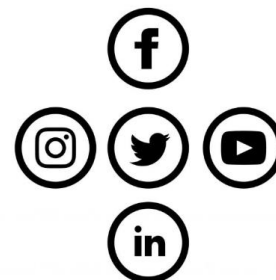
Partners



thuiswinkel
.org



EUROSYSTEEM



Five Themes



1) Insight into fraud



2) Data sharing



3) Barriers & interventions: preventive and curative

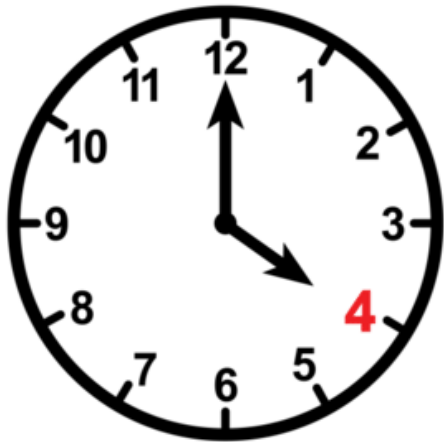


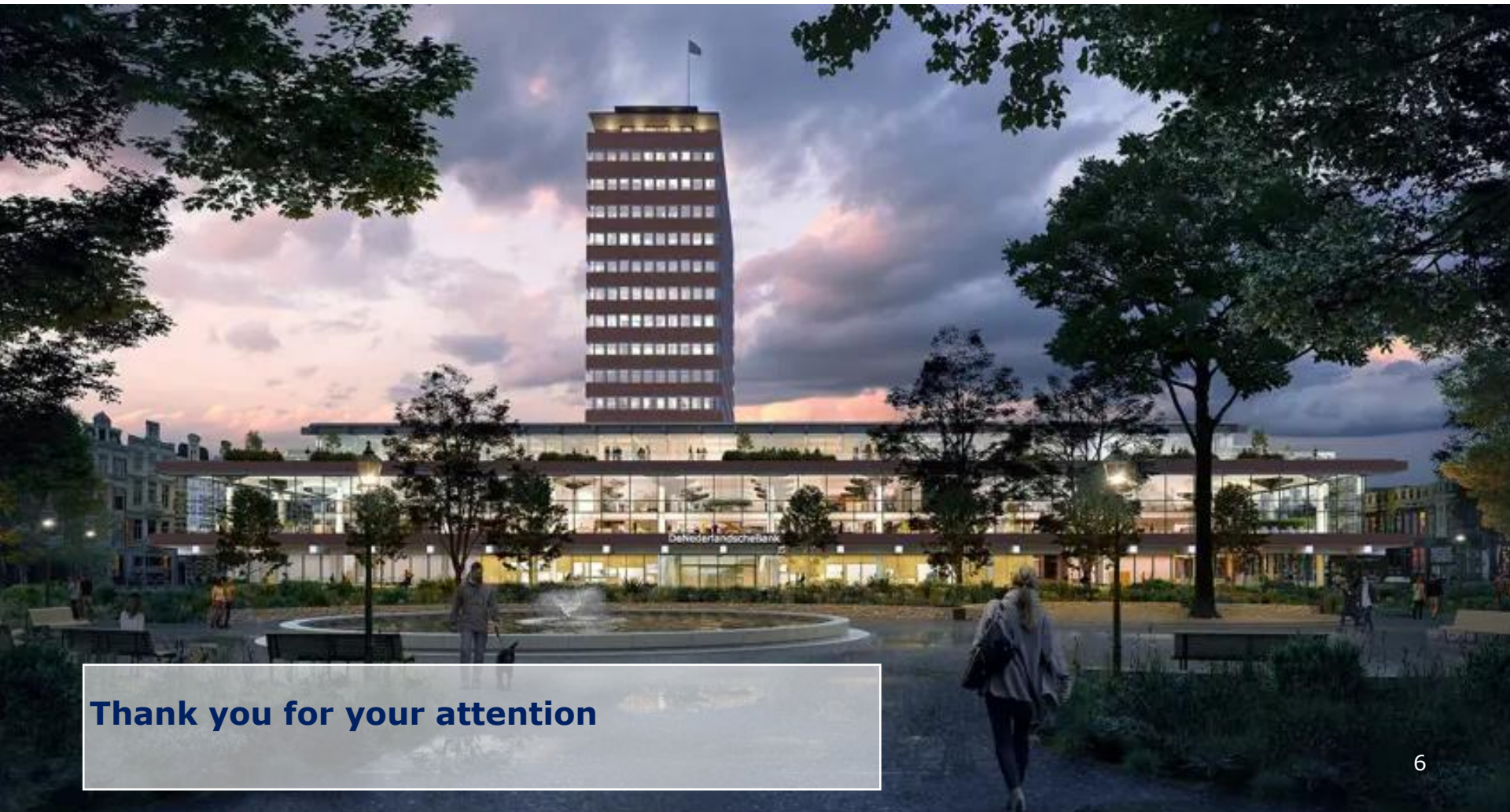
4) Police and public prosecutor approach



5) Resilience and victim support

Examples of successes





Thank you for your attention